



Program Quality Director Report

23 August 2020

My goal as Program Quality Director for the first six months of 2020/21 is to arrange and deliver training to all District Officers and to supply effective training for the Membership through District-sponsored training events.

We have trained 87% of District Officers, which is 2% more than required by Toastmasters International. Of the 25 Area Directors, 21 have been trained. All six Division Directors have been trained.

Through the District Training Team, we have trained over 460 Club Officers so they can achieve their DCP goal for Club Officers Trained. Clubs Officers not attending is being compounded by COVID-19 effects and the fact that Corporate Clubs traditionally struggle to get Club Officers trained.

It has been a huge effort by the Training and Technical Teams in making this work. I also wish to thank all the facilitators who have made Club Officer Training Round 1 a huge success, as well as the Club Officers who took the time to learn how to help their clubs achieve success.

The COVID-19 effect is also impacting on Area Directors being able to complete their club visits as some clubs are not meeting in their rooms but are meeting online or not meeting, which is making it tricky for Area Directors to visit clubs.

As more clubs are meeting online, the District has reopened more Zoom accounts for clubs to access for meetings.

We have had three members achieve DTM status, while 167 other members had achieved educational awards as at the time of writing this report.

Pathways adoption: Of 2290 current members, 1842 members have started their Pathways journey. This gives an overall 80.5% Pathways adoption rate.

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David O'Brien