



Program Quality Director Report

31 March 2021

Club Officer Training

The District Training Team, in conjunction with the Division Directors, completed the second round of Club Officer Training (COT). We were down on numbers from Round 1 with about 70 fewer club officers trained in Round 2.

Our average score on the feedback form was 4.6 out of a possible 6.

We gave greater opportunities for members to be presenters and facilitators, which helps to grow the pool of people available to present within the district.

We need to grow the pool of people capable of running the technical side of Zoom meetings to lessen the workload on the current pool of techies.

It was pleasing to hear the openness that club officers brought to the second round of training, and the Trio representatives got a good insight into feelings within the clubs.

Through the District Training Team, we have trained over 840 club officers so they can achieve their Distinguished Club Program (DCP) goal for club officers trained. Working on the minimum of four officers per club trained to meet the DCP goal set by Toastmasters International, 896 was the minimum target, which means we weren't too far off. However, if we target the maximum number of seven officers per club trained, which is 1400, we are quite a long way off. This is something we need to work on as a district.

Club officers not attending training is being compounded by COVID-19 effects and the fact that corporate clubs traditionally struggle to get club officers trained. There has been a huge effort by the Training and Technical Teams in making this work.

I also wish to thank all the facilitators who have made COT Round 2 a huge success, as well as the club officers who took the time to learn how to help their clubs achieve success.

Contests

Club and area contests are complete, and I wish to thank the clubs and the Area Directors for the huge effort they have put into running the contests this year. Running contests online has been a challenge but the Area Directors stepped up to the challenge and ran good quality contests. There is no doubt this has been a huge learning curve for everyone, and we are getting better at it as we move up to district level. The contestants themselves are starting to master the techniques required to compete online successfully and I wish them all the best for the district and international stages of the contests.

Training

Helen and Kath have run several exceptionally good training sessions this year. The evaluation and contests workshops were particularly well attended and the reports I heard from participants were all very positive.

Unfortunately, we have cancelled a couple of trainings because of low numbers registering for these events. and I encourage the membership to register early for these events, so we do not end up in a situation where we need to make that decision to cancel. Helen and Kath put a lot of time and effort into the workshops and having to cancel them at the last minute because of low numbers is disappointing for them.

I would like to thank the entire District Training and District Technical Teams for all the effort they have put in so far this year between COT, contests and workshops.

The Division and Area Directors have also stepped up to help out where they can, and it has been much appreciated by the District Leadership Team.

Pathways Adoption Rates (18 March 2021)

Region	District	Members	New Members	Officers
12	17	84.18%	62.19%	97.13%
12	69	84.24%	60.70%	94.38%
12	70	81.05%	57.91%	92.29%
12	72	86.57%	57.99%	95.01%
12	73	83.29%	60.66%	92.04%
12	87	79.16%	69.50%	90.74%
12	90	82.93%	55.33%	94.93%
12	112	82.14	55.42%	94.93%
Region 12 Overall		83.20%	60.12%	93.62%

First in Region 12 for overall members

Second in Region 12 for officers

Fifth in Region 12 for new members

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