



# Program Quality Director Report

10/6/2020

- My goal as PQD for the first six months of 2020/21 was to arrange and deliver training to all District officers and to supply effective training for the Membership through District sponsored training events.
- We have achieved training 87% of District Officers which is 2% higher than what is required by Toastmasters International.
- Through the District Training team, we have trained over 700 club officers so they can achieve their DCP goal for Club officers Trained. Clubs officers not attending is being compounded by Covid 19 effects and the fact that Corporate Clubs traditionally struggle to get club officers trained. This has been a huge effort by the Training and Technical Teams in making this work.
- Also wish to thank all the facilitators who have made Club officer training a huge success.
- Feed back from the clubs was that doing club officer training online was needed in the future, but some officers would still like in person trainings.
- THE Area Directors did a fantastic job completing their club visits, organizing, and running the Area contests online, which was a huge undertaking as know one had done this before and it was a huge learning curve for everyone involved.
- The Division Directors support for the district leadership team and the Area directors was awe inspiring, the commitment that they showed to contests was beyond belief with at least two Division directors doing over 20 contests this year.
- Next year we need to be aware this workload is too high, and we need to find ways to lessen that workload, or we risk burning District officer out.
- The May conference was a rush affair, but everything went mostly to plan and all contests, Dec and Council meetings were held. I would like to thank everyone who stepped up and helped over the weekend.
- My biggest thank you this year goes to the District training team and Tech Teams, they put in a huge effort on behalf of the District and I can't thank them enough for giving up so much of their own time to help us out.
- Congratulations to the 25 clubs who have achieved distinguished status so far this year a huge effort in our current climate.

**D72 Program Quality Director 2020-2021**

David O'Brien