



# Program Quality Director Report

3 August 2021

The role of the Program Quality Director is responsible for Quality and to do this we as a district need to be providing quality training to our district officers and to our club officers.

I am very fortunate to have the amazing team of Helen Cartmell and Kath Cherrie back as our training officers again for this year. Both Kath & Helen have stated that this is the last year that they will be doing the role.

Our team of Area Directors are a fantastic group of people – all of them are new to the job and from the time I spent with them at training, all are clearly passionate about Toastmasters and their role in helping clubs and our club members become the best they can be. I am extremely grateful that they along with the Division Directors have stepped up. We have very close to a full team - with 92% of District Officers trained.

At our District Officer Training our teams rose to the challenges presented and showcased their talents outside the Toastmaster arena with singing, dancing, acting and even some special fairy powers. I believe this helped us to get to know each other and helped to form a wonderful team unity. I am really excited to work with all these people and I know I will be learning from each of them as we proceed throughout the year. I know our district officers are going to show that the role is exciting, interesting, fun, sometimes challenging and a great opportunity for personal growth. These current officers are an inspiration which will encourage more people to step up to take leadership roles in future.

Toastmasters International have introduced a new club visit report which is taking a bit to get used to – it looks like it is an improvement on the old report just would have loved it to be available before we had district officer training so that we could have all gained familiarity with it.

We have had one session of Club Officer Training so far and had 56 members attend. We have six online sessions and two in person sessions. This gives plenty of opportunities for all club executive members to attend training.

I have two main goals regarding training for this year: -

- To find other people with a passion for training to be able to work with Helen and Kath this year and learn from them, so that Helen and Kath can deservedly step back from training.
- Provide quality training in all areas.

My role is also to look after contests from club to district level, our district voted to have all contests in person which does add the challenge of finding venue/s, functionaries, etc. To help with costs District has decided that all certificates for area and above will be printed in bulk.

The other part of my role is to liaise with the 2022 conference committee which is working well to create a conference to remember.

**D72 Program Quality Director 2021-2022**

Kathryn Duncan