



# Program Quality Director Report

7 October 2021

The role of the Program Quality Director is to provide Quality training to our district and club officers.

Since my report in August, we have completed Club Officer Training, round one. 60% of our club officers attended training. I would have liked to see a better uptake for this especially since there were plenty of opportunities offered. What I was pleased to see, was there were very few clubs that didn't have any club officers trained. An amazing twelve clubs had all seven executive officers' attend.

Round two of club officer training is being planned currently and we hope to get dates out shortly. I would like to see a good portion of training times offered before Christmas so that Area Contests and Club Officer Training do not overlap.

Contests at Club level seem to be well underway. Some Area Contests are planned to go ahead before Christmas; however, everyone is very aware that we need to keep flexibility in our planning. District voted for face-to-face contests for Area and above, however if one Area Contest ends up, due to COVID, being online then all area, division and district contests then are required to be online.

In my last report I talked about District printing all certificates for Area, Division & District in bulk. This was discussed and several people were concerned that this can lead to certificates looking very unprofessional on presentation. It was agreed we would hold off on this until we had a chance to get more feedback.

Triple Crown Awards – this year, to qualify for a triple crown award our members need to complete any three educational awards and complete the Pathways Mentor Program.

Area Director reports have been somewhat of a challenge, as they are a completely new format, and we were not given any guidance on these. Therefore, our Area Directors were somewhat left on their own to work out how to complete these. We have the most awesome people as Area Directors this year, so I have every confidence that all reports will be completed in time. Currently we have 44 submitted reports. I encourage the remaining Area Directors to complete and submit their reports as soon as possible.

I am going to hold a planning day on Saturday 16<sup>th</sup> October, firstly planning for the rest of the year and next year, then to convene a working group regarding the Area Director reports and put a training team in place.

## **Area Director Reports**

- work through the new format, how we can work with current format to give ourselves the best picture of clubs in the district
- present to Toastmasters International how these could be improved- including the "why" and "how"

## **Training**

- for any/all keen to help with training to come up with Club Officer round 2 & District Officer training outlines

We recently held WOW weekend which had four amazing presenters, Lark Doley, David Nottage, Pres Vasilev and David Templeman. This was very successful and as a District we plan to offer more opportunities such as this. It can be a great opportunity for further presenters, emcee's etc. Also great opportunity for people to coordinate/oversee a project.

Kathryn Duncan

**D72 Program Quality Director 2021-2022**