



Program Quality Director Report

1 April 2022

The role of the Programme Quality Director is to provide Quality training to our district and club officers. Along with planning and organizing the District Conference and all aspects of Contests.

From the beginning of February our District made the proactive decision to change from having all our Area, Division and District contests in person to online. Area Directors and Division Directors have adapted very well to the change in our contests. On behalf of the District I'd like to acknowledge the amazing job that has been done in stepping up to the challenge. Thank you District 72 for making our Area and Division Contests a fantastic success.

With the change in the traffic light settings (for Covid) here in New Zealand and the change to our contests, this meant the planning that had been in place for our in-person conference was no longer applicable. I would like to thank the conference team for all their hard work. I have no doubt that the conference would have been sensational. I hope we can enjoy a retro dinner and dance at another time.

Kath Cherrie, ably assisted by a wonderful team are now well on with organizing a fully online conference for the 13th - 15th May. This fully online conference will still have everything that an in-person conference would have (except for the dancing – together!) There will be amazing speakers and excellent educational opportunities along with plenty of opportunities to network.

The second round of club reports is currently underway. Although we had asked for all reports to be completed by 31st March 2022, the changes with contests and with Covid restrictions meant this deadline became nearly impossible. Mention needs to go to Division G, who have five of their Areas fully completed by 31 March.

Toastmasters International are making changes to the systems and will be offline from the end of April, therefore in order to ensure recognition in the role of Area Director, all Area Directors reports WILL need to be completed by the end of April. Area Directors, please complete these as soon as possible.

At the time of writing this report District 72 have completed or are in the process of completing 70 of 2nd visits. Just around 30 more to go.

Our second round of club officer training for 2021/22 had 59 clubs that had four or more of club executive members attend (Round one had 63). Congratulations to Cupcakes and Christchurch Club for having all seven executive members attend in both rounds of Club Officer Training. It was encouraging to have 91 clubs of the 108 have at least one person attend. That is wonderful as 91 of our clubs have benefited from the training.

This year 97% of our District officers were trained, it was fantastic to start the year with very close to a full complement.

We are putting plans in place for training our 2022/23 district officers by the end of June. We will be running two sessions for this, one in Wellington and one in Christchurch. It would be fantastic to have a full team of District officers. Nominations need to be with David O'Brien by 30 April 2022.

Current Pathways uptake across all clubs is 89%. Club officers 95%. New members uptake is currently only 74%, this is the area we need to concentrate on, as if new members are not signing up what is going to encourage them to continue? District 72 members have achieved a total of 631 educational goals so far this year, which is awesome. Toastmasters International are updating their system and this will (hopefully) mean we no longer need to go into two systems to record our educational awards, in the meantime please ensure any awards approved in Pathways are also completed through Club Central.

Kathryn Duncan

D72 Program Quality Director 2021-2022