



# Programme Quality Director report – March 2024

My goal after taking on this role in late February has been to learn through reading club visit reports and from talking with District officers, the quality of our clubs and meetings, in order to see where District can assist with an uplift, along with recognizing clubs that are achieving well. I have read the limited number of club visit reports that have been submitted to date, commenting on each of them and offering help where the report has indicated that is required. A huge thank you to area directors **Alan Coventry** and **Katina Beauchamp**, both of whom have submitted all their club visit reports. I encourage all ADs to submit theirs as soon as possible as these reports provide such valuable information for us to work with for members and clubs. I have also emailed all area and division directors requesting an invitation to their next area/division council meetings as these allow me to hear from clubs about their successes and where their pain points lie. District can only provide support and encouragement when we are told where that is needed. To date, I have sadly not had any response to my request.

I have caught up with the conference committee and read previous meeting minutes to get up to speed with the awesome annual conference they are putting on for us in May. These events are always of incredible value for our learning as Toastmasters, as well as the fantastic networking and catching up with old friends. If you haven't been before, how about making this your first District conference and for those who have been before, come along as you know the benefits of attending! My role is to organize the officials and role holders for the District contests at the conference, and I am incredibly lucky to have Michelle Gerwitz working with me on this. This will consume quite a bit of our time over the next few weeks and we have already had one good afternoon planning session on this.

I'm late to the District party this year and working as quickly as I can to catch up on all aspects of my role so that the handover to the incoming PQD can be as seamless as possible.

Thank you to all members for your continued dedication to this organisation and for choosing us for another six months by having paid your dues. I am here to serve and support you as best I can and welcome hearing from you on either [carol.mitchell@xtra.co.nz](mailto:carol.mitchell@xtra.co.nz) or outside of business hours on 027 5843700.